

## 10-year Warranty

Please read this document in conjunction with the South African Consumer Protection Act 68 of 2008.

### Warranty of Quality

**We offer a warranty on specific tanks used in standard applications to full integrity or retention from the date of purchase for a period of ten (10) years (please note that warranties are non-transferable).**

#### **This warranty does not apply in the event of the following:**

- Any damage sustained to the tank during handling, storage, erection, or subsequent modification.
- Contact of the tank with any chemical not compatible with polyethylene (contact your nearest JoJo branch for more detail).
- Damage, failure or leakage of the tank caused by or as a result of any broken, loose, ill-fitting or defective connections.
- Attachments, or alterations to the structure or walls of the tank (including welding or use of adhesives).
- Usage of the tank for any purpose other than those expressly approved in JoJo's marketing material.
- Repairs not done by JoJo.
- Lids and roof sections of tanks are not intended to carry weight, or human movement.
- Liquid contents with a temperature higher than 40°C.

#### **This warranty is subject to correct installation of the tank, which includes the following:**

- The filling rate should not exceed the overflow rate.
- Only horizontal tanks are suitable for mobile use. All other tanks are for stationary use only.
- Septic & conservancy, as well as underground tanks must be used and installed in accordance with installation guidelines (refer to our website for detailed guidelines).
- All tanks, other than septic & conservancies, require retaining walls when installed underground.

#### **Connections/Fittings**

- Correct use of connections (no steel, metal or iron fittings, connections and pipes).
- Use flexible pipes between tank and any fixed pipes.
- Do not attach unsupported connections (pipes etc.) to the tank which might cause the tank to be under stress.
- No vibrating connections should be used.

#### **Foundation**

- A level, smooth and robust base for the tank is required.
- In case of beam support, beams should be no further than 5 centimetres apart.
- There should be no overhang of the tank walls over the foundation/base.

#### **Important**

- This warranty is limited to the following roto-moulded LLDPE tanks:
  - Vertical: 1000lt, 1500lt, 1800lt, 2000lt, 2400lt, 2700lt, 4750lt, 5250lt, 5500lt, 10 000lt, 15 000lt, 20 000lt
  - Slimline: 750lt, 1000lt Standard and SuperSlim, 2500lt MultiSlim
  - Low profile: 5000lt, 10 000lt
  - Horizontal: 240lt, 500lt, 600lt, 750lt, 900lt, 1000lt, 1500lt, 2500lt, 4500lt, 5000lt, 5500lt
  - Silo: 200lt, 300lt, 1200lt, 3000lt, 5000lt, 17 000lt
  - Septic & Conservancy: 1250lt, 1500lt, 1750lt, 2000lt, 2500lt, 6000lt
- Liability in terms of this warranty shall be limited to replacement or repair of the tank. Liability for all and any other losses and/or subsequent damages suffered are expressly excluded.
- All claims for replacement tanks or damages must be submitted during and up to the expiry date of the warranty period. Proof of date of purchase is required (refer to our website for claim form).
- JoJo does not accept responsibility for installation or structural costs in case of repairs or replacements.
- This is the exclusive warranty given by us and no other warranty or guarantees, expressed or implied shall be of any force or effect.